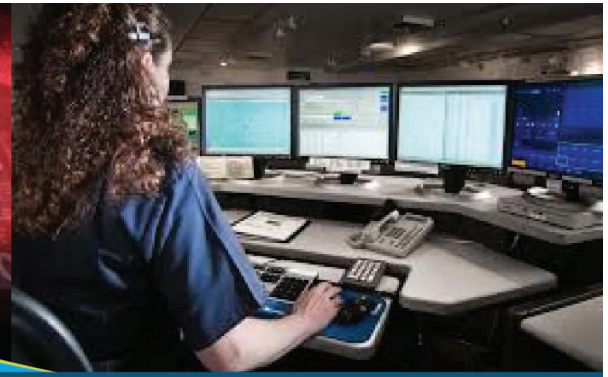


A large, stylized '911' graphic in a light blue color, set against a background of a red and white American flag and a blue and yellow abstract pattern.

PUBLIC SAFETY DISPATCHER BASIC TRAINING COURSE



BASIC DISPATCHER TRAINING THAT WORKS FOR YOUR AGENCY.

The Communications Specialist-Public Safety Dispatcher's Basic Training introduces the skills and knowledge necessary to work in a law enforcement communication center in a productive and professional manner. Learn the basic roles, responsibilities and duties of the dispatcher within the law enforcement community and how to apply them to your job. The course contains 80 hours of classroom instruction.

COURSE INFORMATION

WRKDEV 700-60008 Section 13862

DATES:

Monday, April 6th thru April 17, 2020.

TIME:

8 a.m. to 5 p.m., Monday through Friday

LOCATION:

Scottsdale Police Department Tom Hontz Training Facility
911 N. Stadem Dr. Tempe, Arizona

COSTS:

\$375.00 Course Fee

PREREQUISITE:

This class is open to currently employed law enforcement dispatchers.

***Students will need to obtain a Student ID number prior to registration at www.gccaz.edu. Click on "Become A Student."**

COURSE CONTENT HIGHLIGHTS

- Professional Orientation and Ethics
- History and Role of Dispatching
- Criminal Justice System
- Culture & Communications
- Telephone Technology & Call Taking
- Radio Technology & Procedures
- Law Enforcement Telecommunications
- Introduction to Law
- Missing Persons & Suicidal Subjects
- Domestic Violence
- Community Policing
- Cultural Diversity
- Specific Crimes
 - Bias Crimes
 - Gang Awareness
 - Child & Elder Abuse
 - Drug Recognition
 - Active Shooter
- Wellness Management
- Liability & Courtroom Testimony



Chandler-Gilbert | Estrella Mountain | Gateway | Glendale | Mesa | Paradise Valley | Phoenix | Rio Salado | Scottsdale | South Mountain

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