

AJS137: Basic Public Safety Dispatcher

Basic Public Safety Dispatch Education That Works for Your Agency

The AJS137: Basic Public Safety Dispatcher course introduces the skills and knowledge necessary to work in a law enforcement communication center in a productive and professional manner. Students will explore the basic roles, responsibilities, and duties of the dispatcher within the law enforcement community and how to apply them professionally.

This course is a 5-credit hour elective that may be applicable to a degree plan.

This course is restricted to currently employed law enforcement and emergency dispatchers.

COURSE INFORMATION

**AJS137 Basic Public Safety Dispatcher
Section #34031**

SCHEDULE:

**February 23, 2023 – May 4, 2023
Thursday Mornings - Live ONLINE 8-
11:30 am**

*Asynchronous reading, assignments &
group work will be assigned outside of Live
ONLINE hours*

COSTS:

5 Credit Hours @ \$85 * per credit hour
+ registration fee - \$15

= \$440

**\$85 per hour rate is for Maricopa and other
Arizona counties (excluding Apache & Greenlee
counties) <https://www.gccaz.edu/costs/tuition-fees>*

**Students will need to obtain a Student ID number prior to registration
by going to www.gccaz.edu. Click on “become a student”*

COURSE HIGHLIGHTS

- Being the first voice with victims
- Call Taking
- Criminal Justice System
- Culture & Communications
- Community Policing
- Dangers of Complacency
- Dispatch Calls
- Emerging Technology
- History & Role of Dispatching
- Introduction to Law with a focus on relevant crimes
- Law Enforcement Telecommunications Systems
- Liability
- Missing Persons
- Professional Orientation & Ethics
- Suicidal Subjects
- Wellness management